



COMMUNICATIONS

Local. Reliable. Responsive.

126 Scioto, Urbana, Ohio 43078 • www.CTCN.Net

Phone: 937-653-4000 Fax: 937-652-2329

Digital Subscriber Line Access Services

Digital Subscriber Line Access Services provide transmission services over local exchange service facilities that can be used for simultaneous voice and data communications. Service is provided, where available, between customer-designated premises and designated Telephone Company Serving Wire Centers.

Application

The following terms, conditions and rates apply to the furnishing of Asymmetric Digital Subscriber Line Access Service by The Champaign Telephone Company.

Asymmetric Digital Subscriber Line Access Service

General

Asymmetric Digital Subscriber Line (ADSL) Access Service enables data traffic generated by a customer provided modem to be transported to a DSL Access Service Connection Point using the Telephone Company's local exchange service facilities. The Telephone Company will be reimbursed by the customer for all equipment needed to provide the required ports. A DSL Access Service Connection Point is an interconnection point designated by the Telephone Company that aggregates data traffic from and to Telephone Company ADSL equipped Serving Wire Centers (SWCs). The DSL Access Service Connection Point must be located within the operating territory of the Telephone Company for connections to Special Access Services, Frame Relay Access Service or Asynchronous Transfer Mode Cell Relay Access Service (ATM-CRS).

When both the ADSL-equipped SWC and its associated DSL Access Service Connection Point are located within the Telephone Company's operating territory, the customer's ADSL Access Service must be connected to a single telecommunications service provider's (TSP's) customer designated premises using the Telephone Company's Special Access Services, Frame Relay Access Service or ATM-CRS provided under its tariff.

ADSL Access Service is available only as ADSL Voice-Data. Voice services will continue to be provided on a retail basis by the Telephone Company.

- (1) The ADSL Voice-Data option provides transmission of data signals at a peak data transmission speed of 1.0 Mbps upstream and 3.0 Mbps downstream using the Telephone Company's existing local exchange service line. This option may be used for simultaneous voice and data communications.

Limitations

Unless otherwise specified following, ADSL Access Service is at a maximum upstream speed of 1.0 Mbps (i.e., from the customer's equipment up to the DSL Access Service Connection Point) and a maximum downstream speed of 3.0 Mbps (i.e., from the DSL Access Service Connection Point down to the customer's equipment). These peak speeds are not guaranteed

By: Timothy J. Carney, Director of Finance, The Champaign Telephone Company, 126 Scioto Street, Urbana, Ohio 43078



COMMUNICATIONS

Local. Reliable. Responsive.

by the Telephone Company due to factors that may affect the actual speeds delivered, including the ADSL Access Service customer's distance from the Telephone Company Serving Wire Center, condition of the existing local exchange service facilities, and any capacity limitations in the TSP's network design. The Telephone Company may or may not provide customer premises equipment (CPE) in conjunction with the ADSL Access Service offering. ADSL Access Service may not be used in conjunction with multi-point Special Access Service configurations as described in NECA TARIFF F.C.C. No. 5, Section 7.1.3. ADSL Access Service will be furnished where suitable facilities exist as determined by the Telephone Company.

ADSL Access Service will be provided over existing Telephone Company local exchange service facilities. Rates and regulations for ADSL Access Service are in addition to any rates and regulations that apply for the associated local exchange service line provided under the terms and conditions in the Telephone Company's general and/or local exchange service tariffs. The Telephone Company will automatically disconnect the ADSL Access Service Voice-Data option when the associated local exchange service line is disconnected for any reason. Rates and regulations for Special Access Services will apply for the access service(s) provided between the TSP's customer designated premises and the DSL Access Service Connection Point, as described in NECA Tariff F.C.C. No. 5 Sections 7, 16.1 and 16.2.

The Telephone Company will provide ADSL Access Service at rates and charges as set forth in this document as follows:

- (1) The Telephone Company will determine if the associated local exchange service line or facilities are suitable for use with the ADSL Access Service ordered by the customer. Service will not be provided on lines that the Telephone Company determines are not suitable for ADSL Access Service or on lines that produce interference with other services provided by the Telephone Company.
- (2) The Telephone Company, after determining if the facilities are suitable for ADSL Access Service, will notify the customer if any additional CPE is necessary to support ADSL Access Service.
- (3) The Telephone Company will provision and maintain ADSL Access Service from the DSL Access Service Connection Point to the Point of Termination at the ADSL Access Service customer's premises, except as provided for in (D), following.

Obligations of the Customer

In addition to the regulations described in other sections of this document, the following provisions apply to ADSL Access Service:

- (1) The customer is responsible for providing the Telephone Company with the necessary information to provision ADSL Access Service (e.g., customer name, telephone number and premises address; billing name and address when different from the customer name and premise address; and the contact

By: Timothy J. Carney, Director of Finance, The Champaign
Telephone Company, 126 Scioto Street, Urbana, Ohio 43078



COMMUNICATIONS

Local. Reliable. Responsive.

126 Scioto, Urbana, Ohio 43078 • www.CTCN.Net

Phone: 937-653-4000 Fax: 937-652-2329

name and telephone number of the TSP with which the customer's ADSL Access Service will interconnect).

- (2) The customer is responsible for providing and maintaining all required customer provided equipment (CPE), which is compatible with ADSL Access Service and complies with the standards specified in Technical Reference ANSI T1.413-1998, except as otherwise specified in this document.

Rate Regulations

This section contains the regulations governing the rates and charges that apply for ADSL Access Service. Regulations governing the rates and charges for the Special Access Services provided with ADSL Access Service are as specified in NECA Tariff F.C.C. No. 5 Sections 7, 16.1 and 16.2.

- (1) Minimum Period
The minimum period for which ADSL Access Service is provided to a customer and for which charges are applicable is one month.
- (2) Moves
A move involves a change in the physical location of one of the following:
 - The Point of Termination at the ADSL Access Service customer designated premises
 - The ADSL Access Service customer designated premises

The provisions for moves of ADSL Access Service are the same as those described in NECA Tariff F.C.C. Section 7.2.3, except that an Access Order Charge will not apply to move orders for the ADSL Access Service Voice-Data option.

Rate Categories

There are three types of rates and charges applicable to ADSL Access Service. These are a monthly rate, a nonrecurring charge and a network reconfiguration charge:

The monthly rate for the ADSL Line Charge applies each month or fraction thereof.

A nonrecurring charge applies for each ADSL Voice-Data and ADSL Data-Only option ordered by the customer for the installation of ADSL Access Service. The nonrecurring charge may be waived for each new ADSL Voice-Data option and ADSL Data-Only option Access Line ordered when the customer commits to retain the ADSL Access Line for a minimum period of 12 months following installation of service. If the ADSL Access Line is disconnected for any reason prior to the end of the 12-month minimum commitment period other than for ADSL option conversions as described later in this document, the Telephone Company will bill the customer an amount equal to the waived nonrecurring charge.

By: Timothy J. Carney, Director of Finance, The Champaign Telephone Company, 126 Scioto Street, Urbana, Ohio 43078



COMMUNICATIONS

Local. Reliable. Responsive.

126 Scioto, Urbana, Ohio 43078 • www.CTCN.Net

Phone: 937-653-4000 Fax: 937-652-2329

All changes to existing ADSL Access Service (e.g., a change of TSP and restoral of the ADSL Access Service following a disconnect for non-payment of charges and/or a disconnect of the associated local exchange service line for any reason), other than changes involving ADSL option conversions, DSL network reconfigurations and administrative activities, as described below, will be treated as a discontinuance of the existing service and an installation of a new service. A nonrecurring installation charge will apply per ADSL Access Service line for this work activity.

Provided the customer is current with their payments and in good credit standing with The Telephone Company, the Company will not bill the waived nonrecurring charge on an ADSL option conversion (i.e., replacing ADSL Voice-Data with ADSL Data-Only, or vice versa) when the customer provides the Telephone Company with 30 days notice of its intent to convert and commits to retain the new ADSL Access Service option for a new minimum 12-month period.

A DSL Network Reconfiguration Charge applies when the ADSL Access Service customer's TSP requests the Telephone Company to modify the Telephone Company's network to: 1) accommodate a change in the ADSL Access Service customer's existing IP address or 2) limit the data speed delivered over the customer's existing ADSL Access Service line. This charge applies for each request per ADSL Access Service line. The Telephone Company will bill the DSL Network Reconfiguration Charge to the ADSL Access Service customer's TSP.

The following administrative changes will be made without charge to the customer:

- Change of customer premises address when the change address is not a result of a physical relocation of equipment,
- Change in billing data (name, address or contact name or telephone),
- Change of billing account number,
- Change of agency authorization that requires no changes to the Telephone Company's network,
- Change of customer contact name or telephone number, and
- Change of jurisdiction.

DSL Access Services Discount Pricing Arrangement

General

The telecommunications services offered under the DSL Access Services Discount Pricing Arrangement (DPA) are provided at wholesale rates to the customer under the conditions listed below.

- 1) The customer purchases ADSL Access Service for the purpose of combining these telecommunications services with its own

By: Timothy J. Carney, Director of Finance, The Champaign Telephone Company, 126 Scioto Street, Urbana, Ohio 43078



COMMUNICATIONS

Local. Reliable. Responsive.

126 Scioto, Urbana, Ohio 43078 • www.CTCN.Net

Phone: 937-653-4000 Fax: 937-652-2329

information service(s) to create a new retail service for sale to its end user customer(s).

(2) In addition to the other obligations specified in this document, the customer assumes the following obligations:

a) The customer will deal directly with its end user customers with respect to all matters pertaining to the service provided, including marketing, sales, ordering, installation, maintenance, trouble reporting, repair, billing and collections. The customer will not direct its end users to contact the Telephone Company for any aspect of the service the customer provides.

a) The customer will submit orders for ADSL Access Service to the Telephone Company in a format and manner designated by the Telephone Company. The customer will obtain the appropriate authorization to allow the Telephone Company to provision ADSL Voice-Data Access Service over the customer's end user's existing telephone exchange service line.

b) When the customer purchases ADSL Access Service under the DSL Access Services DPA, the rates and charges in this document will apply.

c) The customer will be responsible for trip charges where no trouble is found.

(3) Services provided under the DSL Access Services DPA are available under a Monthly Plan at the rates and charges specified in this document or under a Term and Volume Plan as described in this document at the rates and charges specified in this document.

(4) A monthly charge applies for each ADSL Access Service line covered under the DPA. A nonrecurring charge applies for the installation of each ADSL Access Service line under the DPA. A DSL Network Reconfiguration Charge would apply for each requested reconfiguration for each ADSL Access Service line covered under the DPA.

(5) The Telephone Company will bill the customer an Access Order Charge, per order, to convert in-service ADSL Access Service lines originally purchased under the provisions specified in this document to the DSL Access Services DPA, provided the customer obtains written authorization from its end users authorizing such conversions, where necessary. Per line nonrecurring charges specified in this document do not apply to conversion of in-service ADSL Access Lines to a DPA.

Term and Volume Plan

The Term and Volume Plan provides the customer with reduced rates based on, (1) the length of the customer's term commitment, (2) a minimum of 1,000 DSL connections ordered from The Champaign Telephone Company, and

By: Timothy J. Carney, Director of Finance, The Champaign Telephone Company, 126 Scioto Street, Urbana, Ohio 43078



COMMUNICATIONS

Local. Reliable. Responsive.

(3) the selected pricing option. The Term Plan is available for terms of three or five years.

When the customer subscribes to a Term and Volume Plan, all in-service ADSL Access Service lines provided out of and subsequently installed at the included SWC will be billed the rates and charges specified in this document for the length of the term commitment.

If the Telephone Company decreases the rates specified in this document during the term of a commitment period, the decreased rates will automatically be applied for the remainder of the current commitment period.

At the end of the Term and Volume Plan, the customer may elect to establish a new Term and Volume Plan commitment, convert to the rates available under the Monthly Plan, or discontinue service. If the customer does not make an election by the end of the plan, the rates for all ADSL Access Service lines will automatically be converted to the rates available under the Monthly Plan specified in this document. An Access Order Charge will not apply to any election made by the customer at the end of the plan.

The Term and Volume Plan is subject to payment for early termination as described in this document.

Termination without liability charge

A customer may terminate a Term and Volume Plan without the application of a termination liability charge when the customer replaces its original Term and Volume Plan commitment with a new Term and Volume Plan commitment provided the length and pricing option of the new Term and Volume Plan commitment is equal to or greater than the length and pricing option of the original Term and Volume Plan commitment.

A customer may terminate a Term and Volume Plan without the application of a termination liability charge if the Telephone Company increases the Term and Volume Plan monthly rates described in this document during the term of the existing commitment. The customer has 90 days following such rate increase to notify the Telephone Company in writing of its intent to terminate its Term and Volume Plan under this document; otherwise, the increased rates will apply for the remainder of the commitment period.

Termination with Liability

If the customer elects to terminate its Term and Volume Plan prior to the end of the commitment period for any reason other than specified immediately above a termination liability charge will apply. For each Term and Volume Plan terminated prior to the end of the commitment period, the Telephone Company will bill the customer a charge equal to the monthly plan charge for its selected pricing option as specified in this document multiplied by the number of months remaining in the commitment period.

By: Timothy J. Carney, Director of Finance, The Champaign
Telephone Company, 126 Scioto Street, Urbana, Ohio 43078



COMMUNICATIONS

Local. Reliable. Responsive.

Monthly plan rates as described in this document will apply to all in-service ADSL Access Lines following the early termination of a Term and Volume Plan.

Rates and Charges

DSL Access Services Basic Pricing Arrangement

Asymmetric Digital Subscriber Line Access Service

	Monthly Rate	Nonrecurring Charge
ADSL Line Charge		
- Per Voice-Data Option	\$19.50	\$50.00

DSL Access Services Discounted Pricing Arrangement

Term and Volume Plan

	Monthly Recurring Charge		Nonrecurring Charge
	3 Year	5 Year	
ADSL			
>1,000 DSL lines Voice-Data Option	\$15.00	\$10.00	\$50.00
>2,000 DSL Lines Voice-Data Option	\$10.00	\$5.00	
DSL Network Reconfiguration - Per DSL Access Service Line, per request			Nonrecurring Charge \$50.00